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ABSTRACT OF THE DISCLOSURE

A product controlling method that enables the operator to easily recognize an order of operation includes the steps of: transmitting a number can uniquely identifies portable telephone 200 such as a telephone number and inquiry data to a host computer when an inquiry button of a portable telephone attached to the product is pressed; receiving response data from the host computer; displaying data representing the following process of the received response data as well as data representing the process condition of the following process; and transmitting data representing the process condition of the following process to a production facility in the following process.